Preparing Imminent Evacuation of a Rural Hospital During a Fire

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#### **Objectives**

- Overview of Helena Fork Fire
- Hospital's immediate response
- Actions and daily activities
- Decision making and patient impact
- Lessons learned



#### **Trinity Hospital**

Critical Access Hospital, serving 14,000 community members, 3,200 square miles of mountainous terrain (4-5 people per sq. mi)

24-hour emergency room, 4 ER beds, 25 acute care beds, 25 skilled

nursing beds.

171 employees

Dedicated in 1950



## **Trinity County Public Health**

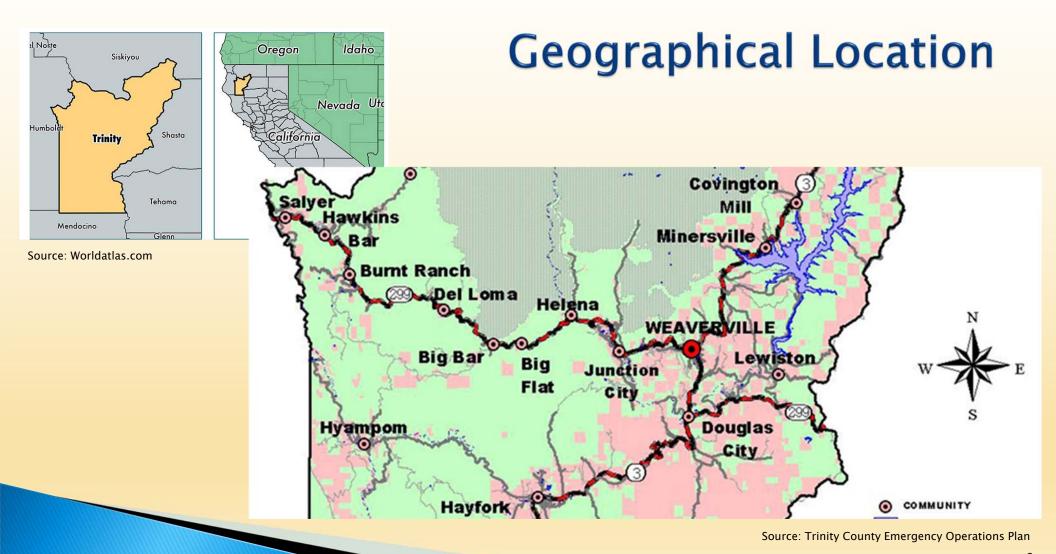
- Local Health Department, administering and coordinating over 12 multifaceted public health programs, serving 17 frontier communities within Trinity County (population14,000)
- Medical Health Operational Area Coordination (MHOAC)
- Seven Employees



#### Helena-Fork Fire

- August 30, 2017 at 5:05pm
  - Volunteer fire response
  - Evacuations ordered, road closures
- August 31, 2017
  - 5,000 acres, 0% containment
  - Air quality, wind, excessive heat warning
  - 61 engines, four water tenders, 385 personnel
  - 100 people sheltering, large animals at park
- September 3, 2017
  - 9,000 acres (14 square miles), 14% containment
  - Fire lines, preparation for second evacuation, traffic controls, schools closed
  - 132 engines, 11 water tenders, 1,450 personnel

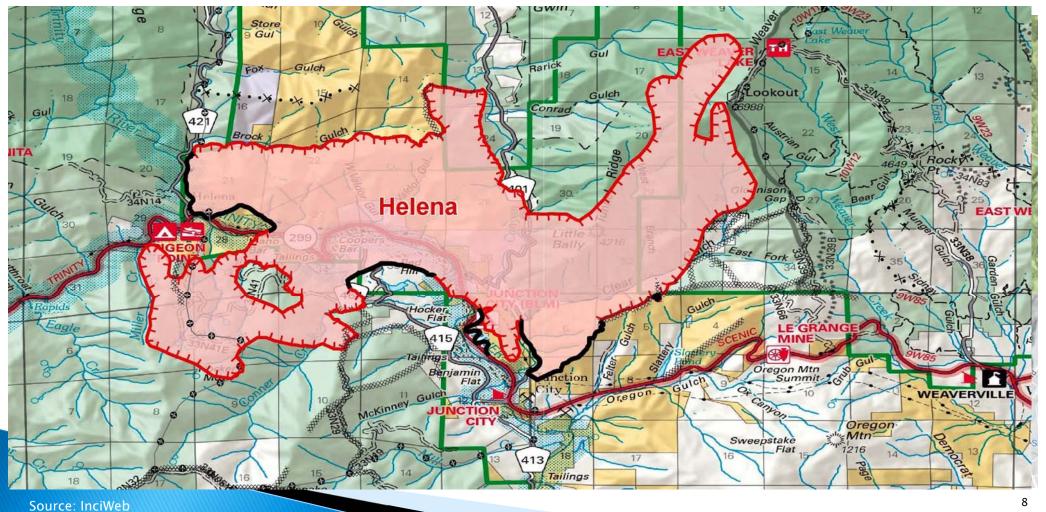




## Helena Fire Movement



## Helena Fire Movement (cont.)



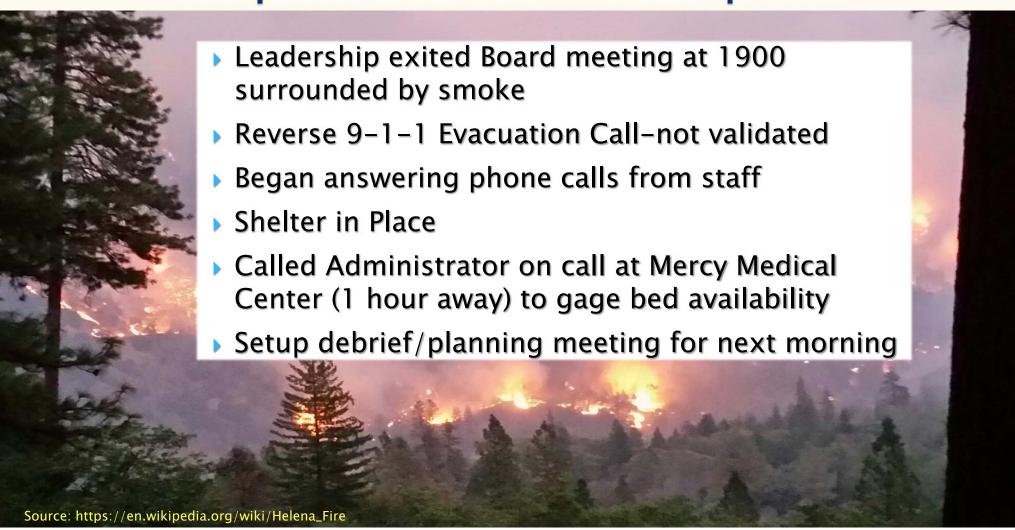
### Helena-Fork Fire (Day 14)

- Day 14 Overview
  - 18,000 acres (28 square miles), 56% contained
  - Investigation human caused
  - Schools reopened (closed for 13 days)
  - Local Assistance Center (LAC) 9/6/18
  - Traffic stops, road closures
  - Sheltering (evacuation orders lifted)
  - Recovery, health and safety hazards
  - 72 homes, 61 outbuildings destroyed
    - Community with 680 residents (over 20% of housing units)

Source: InciWeb U.S. Census



## Hospital's Immediate Response



#### ... Reverse 9-1-1

- August 30, 2017 (evening)
  - Staff calls, calls to receiving hospital
- August 31, 2017
  - Morning debriefs
    - Six staff displaced
    - One MIA
    - One ER physician late (3.5 hour drive)
  - Patient/Resident Assessment
    - 13 total (seven residents, six patients)
    - Closed two admits
    - HEPA Units
- September 1, 2017
  - · Called families of residents
  - CDPH Called presented evacuation plan
  - Shelter in-place



## **Daily Activities**

- Debriefings: staffing and supplies, situational awareness, communication, patient census/disposition, director "roundtable"
- Evacuation planning, needs of receiving hospital (i.e., credentialing, charts)
- Staffing assessment (displaced, absent)
- Discharge and admission planning
- Update Mercy Medical Center Redding

If you fail to plan,
you are planning to fail.
~Benjamin Franklin

#### **Actions**

- Just-in-time training
- Staff credentialing
- Identified transportation needs and resources
- Agreement with precious cargo
- Contacted Public Health for HEPA units/filters
- Staff assessment for historical knowledge



#### Actions (cont.)

- Regular contact with CDPH
- Ordered respiratory medications
- Contacted families of all patients/residents
- Home Health evacuation plans
- Attended community meetings
- Clinic high risk patients



Source: www.mcmedical.org

## **Decision Making**

- Hazard vulnerability assessment
- Hospital plans
- Emergency response reports
- Team meetings
- Social media
- Resources
- Relationships
- Weather, smoke and other fires



Source: <a href="https://www.youtube.com/watch?v=A1A-A7nR7\_4">https://www.youtube.com/watch?v=A1A-A7nR7\_4</a>
Helena Fire 5 Latest on September 3, 2017

### Patient Encounter Impact

- Home Health- no missed visits
- Physical Therapy- 23 cancellations, 26 no shows (over 25%)
- ▶ Hayfork Clinic- 19 Cancellations and 25 no shows (over 25%)
- Weaverville Clinic- 136 cancellations and 85 no shows (over 50%)
- ▶ ER- 22 poison oak, 22 smoke-related



#### **Lessons Learned**

- Communication
- Relationships
- Institutional knowledge
- Historical knowledge-HICS forms
- Duel community roles volunteer fire fighters and OES
- Hand hygiene



# Community and Relationships

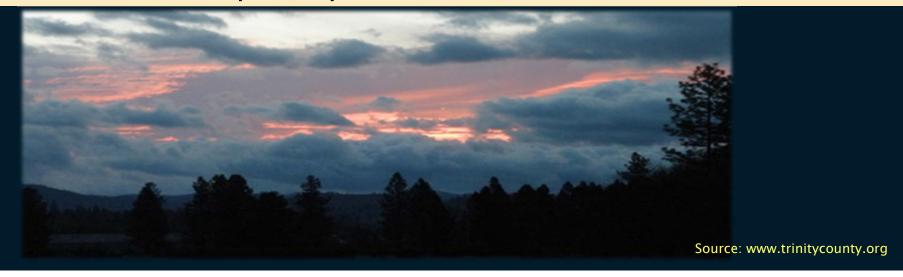
- **OES**
- Schools
- Local pharmacies
- Churches
- Neighboring counties
- Receiving hospitals



Source: www.trinitycounty.org

#### 1 Year Later...

- OES restructure
- MHOAC
- HALF training for fire plan in hospital (high acuity low frequency)
- Resources
- CodeRED IPAWS capability



# Questions

▶ Thank you









#### **Contact Us**

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