

CDPH's Centralized Application Evolution

April 24, 2024



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Questions



Online Questions: At any time, please submit your questions in the Chat box at the bottom of your screen and press enter. We will take questions at the end of the presentation.

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Trina Gonzalez
Vice President, Policy
California Hospital Association
April 24, 2024



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Presenter



Chelsea Driscoll
Chief of the Public Policy & Prevention Division
California Department of Public Health

Chelsea Driscoll is the Chief of the Public Policy & Prevention Division within the Center for Health Care Quality at the California Department of Public Health. She has served in various positions within the Center for 13 years. She has over 20 years of experience in legislative and public policy development in a variety of policy areas including, health care, social services and public safety.

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PROGRAM FLEX UPDATE



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Overview

- CPFU has processed 1922 GACH program flexes since January 2022
- Overall positive feedback on the use of RSS and collaboration with the CPFU team



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Top 10 Regulations Requested

| Regulation Number | Regulation Title |
|-------------------------------|----------------------------------------------|
| T22 DIV5 CH1 ART8-70805 | Space Conversion |
| T22 DIV5 CH1 ART8-70809(a)(b) | Patient Accommodation |
| T22 DIV5 CH1 ART7-70751(f) | Storage of Medical Record |
| T22 DIV5 CH1 ART7-70723(b)(3) | Annual TB testing |
| T22 DIV5 CH1 ART3-70223(g) | Pathology |
| T22 DIV5 CH1 ART6-70485(d) | Intensive Care Newborn Nursery Service Staff |
| T22 DIV5 CH1 ART8-70853(g)(1) | Electrically Sensitive Areas |
| T22 DIV5 CH1 ART6-70438.1(b) | Cardiac Catheterization Laboratory Service |
| T22 DIV5 CH1 ART3-70217(a)(1) | Nursing Service Staff - CCU |
| T22 DIV5 CH1 ART6-70435(b)(2) | Cardiovascular Surgery Service Staff |



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CPFU Feedback for Common Concerns for GACH's

- Alternative concept: how does the GACH plan to meet the intent of the regulation
- Submissions lack detail on alternative concepts, and it is unclear what the facility is asking for
- Incorrect regulation used
- Does not explain how the facility plans to meet the intent of the regulation
- Attaching a document for alternative concept, rather than entering in the box provided.
- Lack of coordination with HCAI for space program flexes



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General Helpful Hints for Facilities

- Apply well in advance; CPFU has 60 days to respond once all information is received
- Use policies as supporting documentation and add the page & paragraph that includes the relevant information in the fields
- When introducing a new process, include the old process steps, what will change or stop occurring and what will start occurring, the new process steps, and how the new process steps meet the intent of the requirement



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What Some GACHs are Doing Well for Space Program Flexes

1. Applying early
2. Giving clear maps and images to describe the space
3. Describing areas and spaces clearly
4. Including bed station numbers
5. Using a document to provide the additional information responses
6. Using videos to share what the space looks like



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Space Flex Helpful Hints

- Map of area to flex and surrounding areas, including diagrams, pictures
- Describe pathways on the diagram (i.e. path of travel for getting patients and staff to the area)
- Clarify if halls/corridors are restricted or unrestricted, clarify if doors are badge access only or open or fire doors, including square footage
- Describe how the workspace for staff is impacted



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Space Flex Helpful Hints (cont.)

- Clarify the use of supporting services such as bathrooms
- Look at T24 requirements
- Include an infection control review
- Critical Care Unit cases and special notification requirements



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Trends in Program Flexes

- Mixed patient populations (i.e. peds in adult units or mixing BH and adult/adolescents)
- Behavioral Health Program Flexes



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CPFU Reminders

Goals

- Improve consistency in approach to case review and decision making
- Take a collaborative approach when working with facilities to obtain additional information
- Understand the operational needs of the facility and take a practical approach, while maintaining patient safety



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CALIFORNIA DEPARTMENT OF PUBLIC HEALTH

Questions?

Please contact the Centralized Program Flex Team

centralizedprogramflex@cdph.ca.gov



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Panelists



Joan Eng, MSN, RN

Director, Regulatory Affairs
Sharpe HealthCare
joan.eng@sharpe.com

Christine Tuchmayer, RN, MSN, CIC, HACCP

Executive Director, Office of Licensure, Accreditation & Regulation
Cedars Sinai
christine.tuchmayer@cshs.org

Jackie Collins, RN, BSN, CPHQ, CJCP

Senior Director, Accreditation, Regulatory and Licensing
Kaiser Foundation Hospitals/Health Plan SCAL/HI Markets
jacquelynn.collins@kp.org

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Contact Information



Chelsea Driscoll

Chief of the Public Policy & Prevention Division
California Department of Public Health
Chelsea.Driscoll@cdph.ca.gov

Trina Gonzalez

Vice President, Policy
California Hospital Association
tgonzalez@calhospital.org

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Thank You



Thank you for participating in today's webinar.

For education questions, contact: education@calhospital.org