



“Learn about Consumer Protections under the No Surprises Act” Webinar

The Centers for Medicare & Medicaid Services (CMS) and the national nonprofit PIRG (Public Interest Research Group) will jointly host a short overview of new patient protections and rights under the [No Surprises Act](#).

Who should attend: nonprofits; employers and human resources personnel; faith leaders; community, business and civic leaders; local, state and federal legislative and constituent staff; patient organizations; social services and financial assistance programs; and anyone who wants to help family/friends with their medical bills.

Dates:

Date	Time	CMS Regions	States
Thursday, Sept. 14 th Register here for this webinar.	12:00-12:45 PM Eastern	Region 9	AZ, CA, HI, NV
	10:00- 10:45 AM Mountain 9:00- 9:45 AM Pacific 8:00- 8:45 AM Alaskan 6:00- 6:45 AM Hawaiian	Region 10	AK, ID, OR, WA
Thursday, Sept. 14 th Register here for this webinar.	1:00-1:45 PM Eastern	Region 3	DE, DC, MD, PA, VA, WV
	12:00- 12:45 PM Central	Region 4	AL, GA, FL, KY, MS, NC, SC, TN
Wednesday, Sept. 20 th Register here for this webinar.	3:30- 4:15 PM Eastern	Region 7	IA, KS, MO, NE
	2:30- 3:15 PM Central 1:30- 2:15 PM Mountain	Region 8	CO, MT, ND, SD, UT, WY
Thursday, Sept. 21 st Register here for this webinar.	10:00- 10:45 AM Eastern	Region 1	CT, ME, MA, NH, RI, VT
	11:00- 11:45 AM Atlantic	Region 2	NJ, NY, PR
Thursday, Sept. 21 st Register here for this webinar.	12:00-12:45 PM Eastern	Region 5	IL, IN, MI, MN, OH, WI
	11:00- 11:45 AM Central 10:00- 10:45 AM Mountain	Region 6	AR, LA, NM, OK, TX

Note: The webinar will be held five times in September. We encourage you to attend the one hosted by your CMS region, but you are welcome to select any date that works for you.

Why should you attend: The No Surprises Act provides both insured and uninsured people with important rights and protections relating to medical bills. We’ll share how to use the [new CMS Medical Bill Rights website](#) and answer your questions. You’ll learn:

- how uninsured people can get a Good Faith Estimate and prevent over-charges;
- when the new law prohibits certain out-of-network providers from sending a surprise bill;
- how to use the “action plan” tool that helps patients exercise their rights and find a resolution if they receive an unexpected medical bill; and
- how to submit complaints or get answers at the No Surprises Help Desk; and more!

For more information about this webinar series, reach out to: Patrick Hamilton, Special Assistant, CMS Philadelphia, Patrick.hamilton@cms.hhs.gov, or Patricia Kelmar, Senior Director of Health Care Campaigns, PIRG, pkelmar@pirg.org