

Implementing State Retention Pay Program: Updates and Operational Support

December 1, 2022



Welcome

Gideon Baum
Vice President, Policy
California Hospital Association



Online Questions: At any time, submit your questions in the Q/A box at the bottom of your screen and press enter.



Margaret Hoffeditz
Assistant Deputy Director
Department of Health Care Services

Ms. Hoffeditz has 30 years' experience operationalizing complex Medi-Cal (Medicaid) projects and initiatives. Under her leadership, a wide variety of programs have reached exponential growth and unprecedented success. She has focused her career on improving business operations through innovation, technology, and creativity uses her experiences in overseeing the implementation of the Hospital and Skilled Nursing Facility COVID-19 Worker Retention Payments.



**Raul Ramirez, Chief
Provider Enrollment Division
California Department of Health Care Services**

With over 22 years at the Department and 15 years as a member of the executive team, Mr. Ramirez currently oversees enrollment of eligible providers into the Medi-Cal program. He has built strategic partnerships and relationships across public and private sector organizations to successfully operationalize numerous transformative initiatives across multiple programs, including implementation of the Medi-Cal EHR Incentive Program.



Department of Health Care Services & California Hospital Association

Hospital and Skilled Nursing Facility COVID-19
Worker Retention Payments (WRP)

December 1, 2022

Agenda

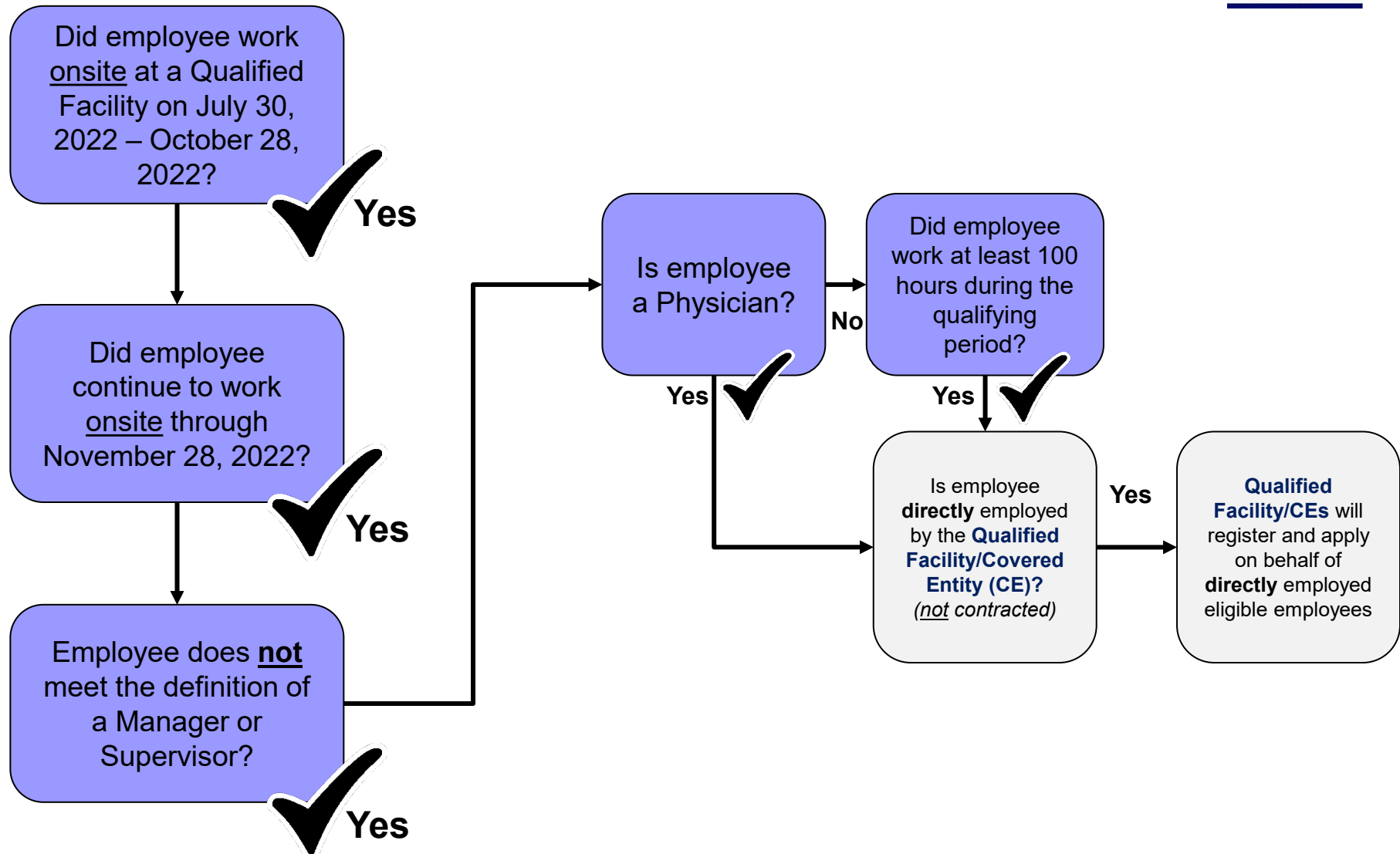
- WRP Fast Facts
- WRP eligibility pathway & additional application scenarios
- Applying on behalf of eligible workers/employees
- WRP templates available online
- Key dates & application steps to payment
- Questions & Answers

WRP Fast Facts



Hospital and Skilled Nursing Facility COVID-19 Worker Retention Payments (WRP)	
Enacted Date	June 30, 2022
Qualifying Facilities or Qualified Clinics	Qualified Facilities - acute care hospitals, acute psychiatric hospitals, skilled nursing facilities, health clinics affiliated with acute care hospitals, primary care clinics, public hospital systems (not a State facility) and physician organizations
Qualifying Period	July 30, 2022 - October 28, 2022
Date of Record	November 28, 2022
Payment Amounts	<p>Full-time eligible employee up to \$1,000, plus matching up to \$1,500 Part-time eligible employee up to \$750, plus matching up to \$1,250 Eligible Physician up to \$1,000</p> <p>(excludes Managers/Supervisors, includes Covered Services employees)</p>
Registration Period	October 21, 2022 – December 21, 2022
Application Period	November 29, 2022 – December 30, 2022
Estimated Payment Dates	January 2023 via Covered Entities/Covered Services Employers/Physician Group Entities

WRP Eligibility Pathway



Additional WRP Application Scenarios

Employee is eligible for a Worker Retention Payment but is **not** directly employed by Qualifying Facility/Covered Entity (CE)?

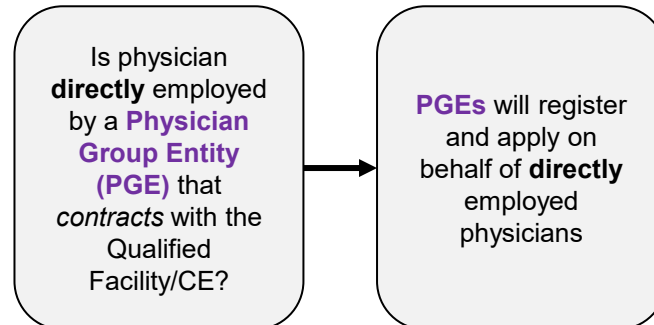
Additional Application Scenarios

Scenario 1:

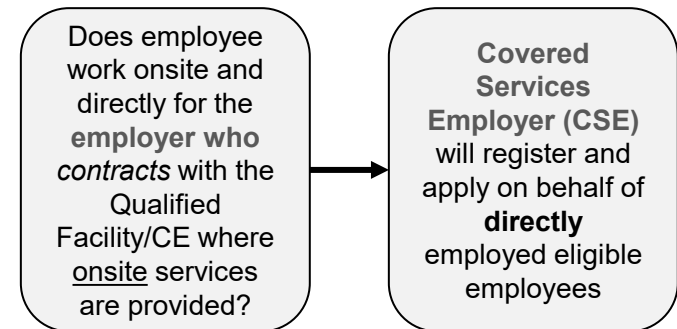
Independent Physicians



Scenario 2: PGEs



Scenario 3: CSEs



Applying on Behalf of Eligible Workers/Employees

- Workers/employees who are eligible to receive a retention payment **must have their employers** register on their behalf! DHCS encourages eligible workers to reach out to their HR department and **work with their employers** to support the application process.
- Taking the time to submit an application on behalf of your eligible workforce shows **appreciation to the dedicated workers** during the COVID-19 pandemic and beyond.
- DHCS is posting **successfully registered entities and physicians** on the WRP webpage weekly.
- We encourage those that contract with **Covered Services Employers (CSEs)** to reach out and remind them to register on behalf of their workers today!

**Need Support? View the DHCS WRP Application Tutorial Video
on the DHCS WRP webpage**

Applying on Behalf of Eligible Workers/Employees (cont.)



Applying on behalf of your eligible workers only takes a few steps.

Register with DHCS first! Qualified Facilities/Covered Entities (CEs), Physician Group Entities (PGEs), Independent Physicians and Covered Services Employers (CSEs) must register with DHCS. Registration takes about 15 minutes to complete.

Apply for payments on behalf of your direct employed eligible work staff. Approximately 10 questions and upload the PDF template with the data elements listed below – that's all!

Required application data

- Eligible worker name
- Last 4-digits of the SSN/ITIN
- Date of birth
- Worker mailing address

Required for Physicians

- NPI
- Medical License number

Required for Non-Physicians

- Time Base (full or part time)
- Hours worked
- Paid bonus information (if applicable)¹²

WRP Templates are Available Online

Non-Physicians Excel template

Required Fields for Employees (excluding Managers and Supervisors) who worked onsite at the Qualifying Facility during the Qualifying Work Period and on the Date of Record										Optional Fields	
Eligible Employee First Name	Eligible Employee Last Name	Last 4-digits of SSN/ITIN	Date of Birth (MM/DD/YYYY)	Address (Include Apt/Unit #)	City	State (2 letter state abbreviation)	ZIP (5 Digit)	Time Base (Full-Time/Part-Time)	Hours worked onsite during the Qualifying Period (Between 7/30/2022 - 10/28/2022)	Total Amount Paid or Will Pay as Bonus or Hazard Contribution (Between 12/1/2021 - 12/31/2022) Note: If no contribution, leave blank	Date Bonus/Hazard Contribution Paid or Will Pay (Between 12/1/2021 - 12/31/2022) (MM/DD/YYYY) Note: If no contribution, leave blank. If multiple contribution dates, enter the dates separated with semicolons (;).
John	Smith	1234	1/1/2000	123 Street Name, APT ##	Sacramento	CA	90001	Full-Time	410	\$ 900	1/10/2022; 12/15/2022

Physicians Excel template

Required Fields for Physicians who Provided In-Person Patient Care at the Qualifying Facility during the Qualifying Work Period and on the Date of Record									
Eligible Physician First Name	Eligible Physician Last Name	Last 4-digits of SSN/ITIN	Date of Birth (MM/DD/YYYY)	Address (Include Apt/Unit #)	City	State (2 letter state abbreviation)	Zip (5 Digit)	NPI (Type 1-individual) (10 Digit)	Medical License Number
John	Smith	2345	1/1/1991	123 Street Name	Sacramento	CA	90001	123456789	A23456

Key Dates and Application Steps to Payment

- 1 Register your entity with DHCS.**
 - *Registration closes December 21, 2022*
- 2 Apply on behalf of your eligible workers/employees.**
 - *LIVE – opened November 29, 2022*
- 3 DHCS will disperse payments to approved entities/employers to distribute to their eligible workers in January 2023.**

Questions?

Thank you for your time!

Visit us!

- <https://www.dhcs.ca.gov/Pages/Hospital-and-Skilled-Nursing-Facility-COVID-19-Worker-Retention-Payments.aspx>
 - [Frequently Asked Questions \(FAQs\)](#)
 - [Registration](#) guidance and Application guidance
 - Application tutorial video

Still need support? Reach out to us and join our listserv!

- wrp@dhcs.ca.gov

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Raul Ramirez

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Thank You

Thank you for participating in today's webinar.

An email with a recording link will be sent to registrants.

For education questions, contact:

education@calhospital.org