



JUSTICE DATA AND INVESTIGATIVE SERVICES BUREAU  
CURES PROGRAM  
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September 10, 2021

TO: ALL CURES USERS

RE: DISCONTINUE USE OF INTERNET EXPLORER

Effective April 2022, the Internet Explorer (IE) web browser will no longer be allowed to access the Controlled Substance Utilization Review and Evaluation System (CURES) web application. Due to Microsoft's recent announcement<sup>1</sup> that they will no longer support IE in the next year, CURES access through IE will be disallowed because of application and data security concerns related to use of an unsupported web browser.

We realize this change may cause an inconvenience to users presently using IE to access CURES. In preparation for the IE change, CURES users should transition to only using the current versions of the following web browsers: Chrome (Google), Edge (Microsoft), Firefox (Mozilla), and Safari (Apple.) We recommend this transition occur well ahead of the April 2022 deadline to avoid any disruption to CURES access. If you already access CURES using one of the supported web browsers, no action is necessary. After April 2022, users that attempt to login using IE will be presented with a message informing them that the web browser cannot be used.

If you access CURES within a health organization that does not currently use one of the supported web browsers, please share this bulletin with your organization's information technology staff. They may already be aware of Microsoft's discontinuance of IE support; however, they also must be made aware of the resultant impact to CURES beginning in April 2022.

For questions concerning this bulletin, please contact the CURES Program at [cures@doj.ca.gov](mailto:cures@doj.ca.gov) or (916) 210-3187.

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<sup>1</sup> Microsoft announcement info here.

<https://techcommunity.microsoft.com/t5/windows-it-pro-blog/internet-explorer-11-desktop-app-retirement-faq/ba-p/2366549>