

Signage Requirements

California hospitals are required to post the following signs regarding patient rights and consent-related matters. (See CHA's California Hospital Compliance Manual for a complete list of hospital required signage.)

HOW TO OBTAIN SIGNS:

These signs may also be downloaded from CHA at www.calhospital.org/free-resources. Many signs are available in English and Spanish.

NOTE: This list includes only signs regarding patient rights and consent-related matters discussed in this manual. Hospitals must also post information regarding their license, elevator permits, various employee matters, etc. (See CHA's California Hospital Compliance Manual for a complete list of hospital signage requirements.)

SIGN REQUIREMENTS	APPENDIX OR FORM	CHAPTER
Abandoned newborn or safe surrender site	Safe Surrender Site (CHA Appendix 10-B ⁵)	13
Abortion, no provision of	No sign available — See chapter 5 for more information	5
Baby stalking (optional)	Baby Stalking (CHA Appendix 10-A ⁵)	13
Breast cancer screening or biopsy site	Be Informed (Breast Cancer) (CHA Appendix 4-B ⁵)	5
Chargemaster availability	No sign available — See chapter 11 for more information	11
Charity care and discount payment policy notice	No sign available — See chapter 11 for more information; see CHA website for sample signs	11
Crime against nursing facility resident: reporting obligations and anti-retaliation	See chapter 17 for website where sample signs may be found	17
EMTALA signs	Notice for Emergency Room (CHA Form 9-9 ⁵)	12
Infant feeding policy	No sign available — See chapter 13 for more information	13
Interpreter services	See chapter 1 for more information and a website for where some sample signs may be found	1
Mental health patient complaint procedure	Patients' Rights (CHA Form 13-1 ⁵)	16
Mental health patient's rights poster	Patients' Rights	16

SIGN REQUIREMENTS	APPENDIX OR FORM	CHAPTER
Nondiscrimination and accessibility	<i>See chapter 1 for website where sample signs may be found</i>	1
Notice of Privacy Practices	Model Notice of Privacy Practices (CHA Forms 15-2 ^s and 15-3 ^s) in CHA's <i>California Health Information Privacy Manual</i>	8
Obstetrical care notice	Obstetrical Care Notice (CHA Appendix 10-C)	13
Outpatient prostate cancer screening or treatment site	Be Informed (Prostate Cancer) (CHA Appendix 4-C ^s)	5
Patient complaints/grievances	Patients' Rights (CHA Appendix 1-A ^s)	1
Patients' rights	Patients' Rights (CHA Appendix 1-A ^s)	1
Pharmacy (emergency contraception)	No sign available — <i>See chapter 5 for more information</i>	5
Proposition 65 (chemicals known to the state to cause cancer or reproductive toxicity)	No sign available — <i>See chapter 5 for more information</i>	5
Smoking	No sign available — <i>See chapter 20 for more information</i>	20