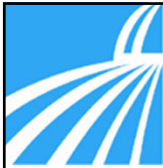




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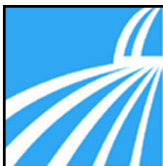
Continuing Education

Continuing education credits will be offered for this program for compliance, health care executives and nursing.

Full attendance and completion of the online evaluation and attestation of attendance are required to receive CEs for this webinar.

3

3



Display Name and District Office

To display your name and district office, click on the “participant list” at the bottom of the screen and do the following:


- select your name,
- select more, then
- rename with first name, last name and district office

District offices

- **Los Angeles** (County Served: Los Angeles)
- **Orange** (County Served: Orange)
- **Riverside** (County Served: Riverside)
- **San Bernardino** (Counties Served: Inyo, Mono, San Bernardino)
- **San Diego** (Counties Served: Imperial, San Diego)
- **Ventura** (Counties Served: San Luis Obispo, Santa Barbara, Ventura)

4

4



Questions

Questions will be taken throughout the presentation, as time permits.

Online Questions: Type your question in the Chat box, press enter.

5



Agenda for Today

9:00 – 10:15 a.m. – CDPH Presentation and Q&A

10:15 – 10:30 a.m. – Break

10:30 – 11:15 a.m. – Breakout Sessions

11:15 a.m. – 12:00 p.m. – Wrap Up

6




Opening Remarks

Kiyomi Burchill
Vice President, Policy
California Hospital Association



7



Faculty

Heidi Steinecker has been Deputy Director of the Center for Health Care Quality (CHCQ) since December 2018. She provides strategic leadership including guiding the Center through ongoing transformational change and building collaborative partnerships. Prior to that, Ms. Steinecker was a health care executive consultant for Global Health Consulting, and served in leadership positions at UC Davis including Director of Licensure and Accreditation.

8



Faculty

Michelle Bell has served as Performance Improvement Manager for the Center for Health Care Quality (CHCQ) since June 2019. Michelle brings strategic planning and process improvement expertise to the center. She oversees a team of four Project Managers responsible for identifying and executing process improvement initiatives with statewide impact throughout CHCQ's operational structure.

9

9



Faculty

Chelsea Driscoll is the Division Chief of Public Policy and Prevention within the Center for Health Care Quality at the California Department of Public Health. She has served in various positions within the Center for 10 years, most recently as the Policy and Enforcement Branch Chief. Chelsea has 20 years of experience in legislative and public policy development in a variety of policy areas including, health care, social services and public safety.

10

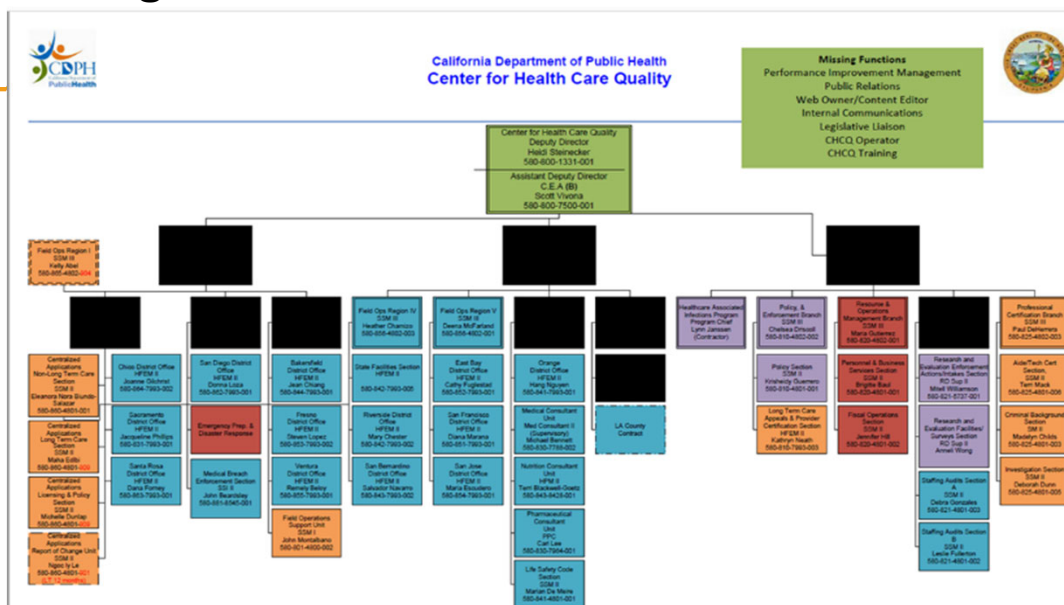
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Heidi W. Steinecker
Deputy Director
Department of Public Health

California Department of Public Health

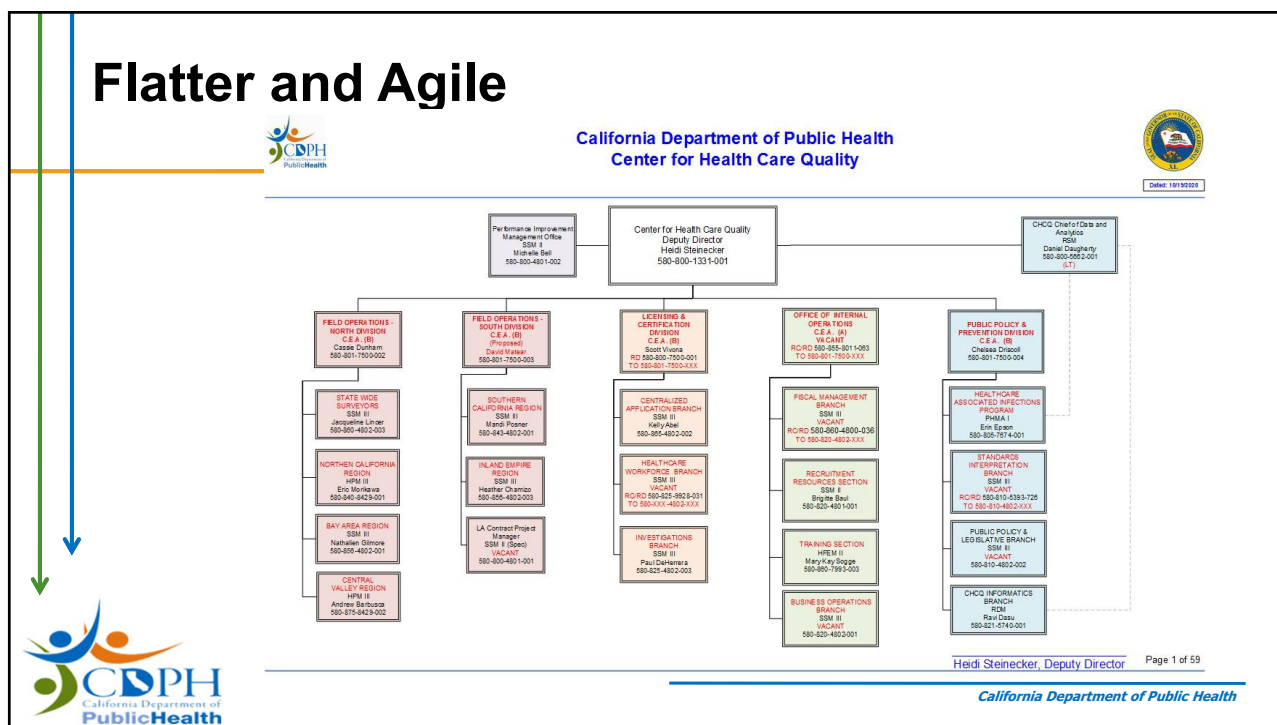
The Reorganization



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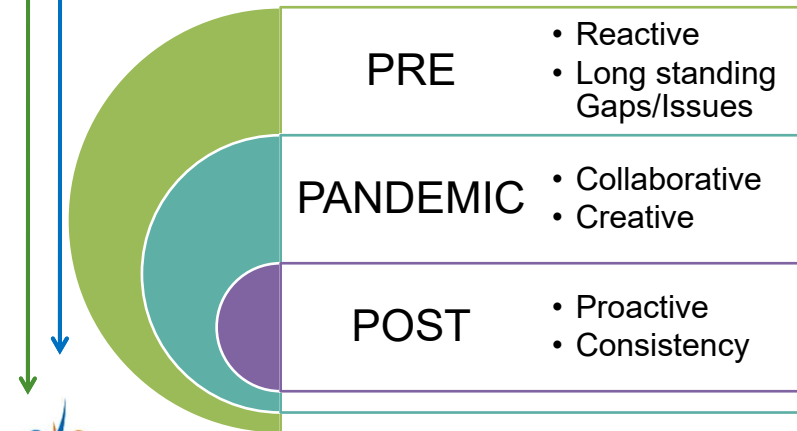


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14

The Transformation



California Department of Public Health

15

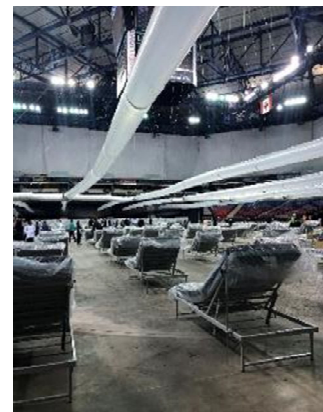
Solving Surge



Staffing- established the Health Corp

Space- created over 1,000 surge beds

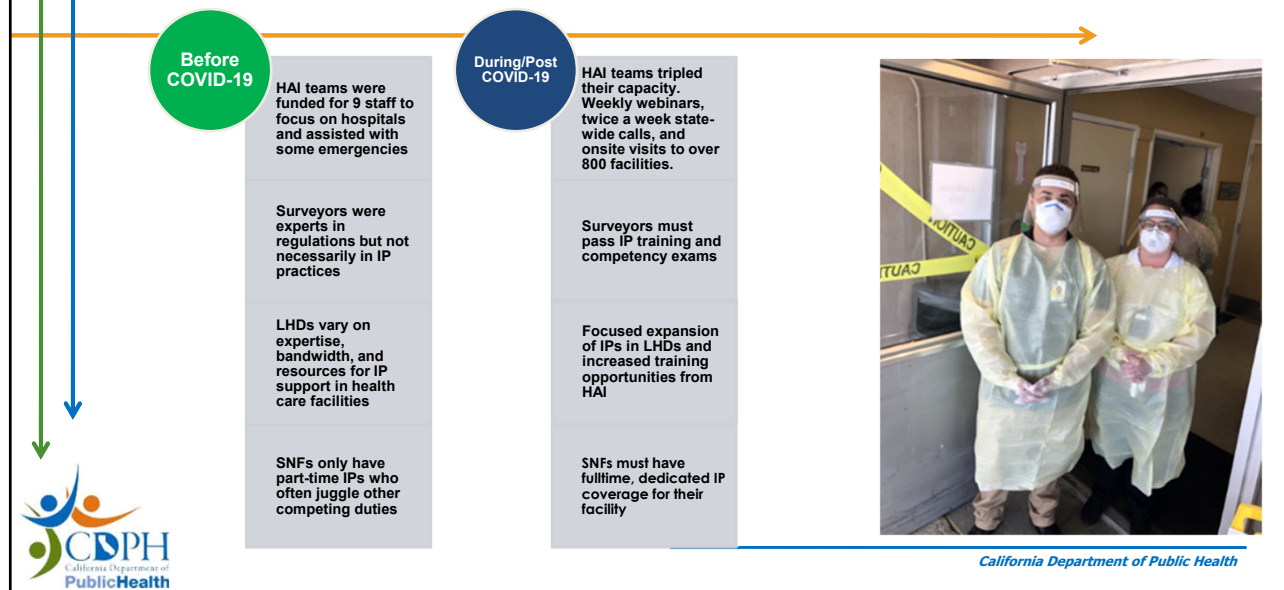
Supplies- developed the urgent needs system



California Department of Public Health

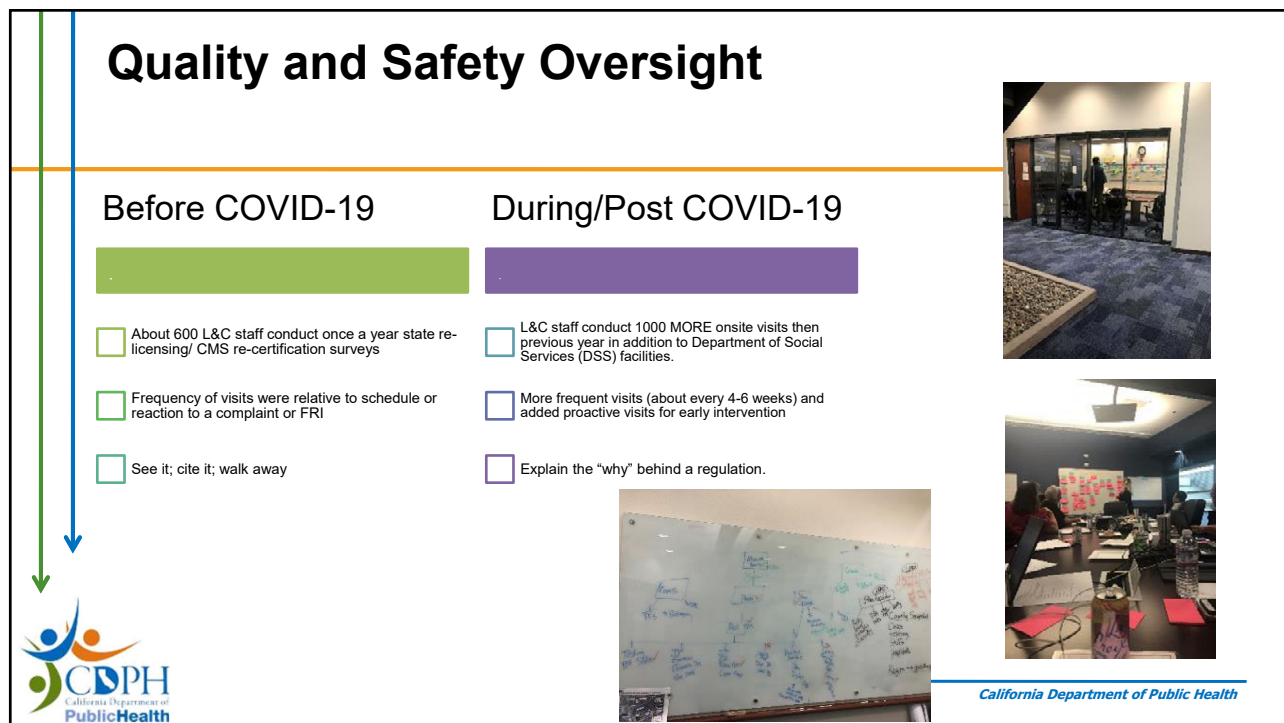
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IP Education and Resources



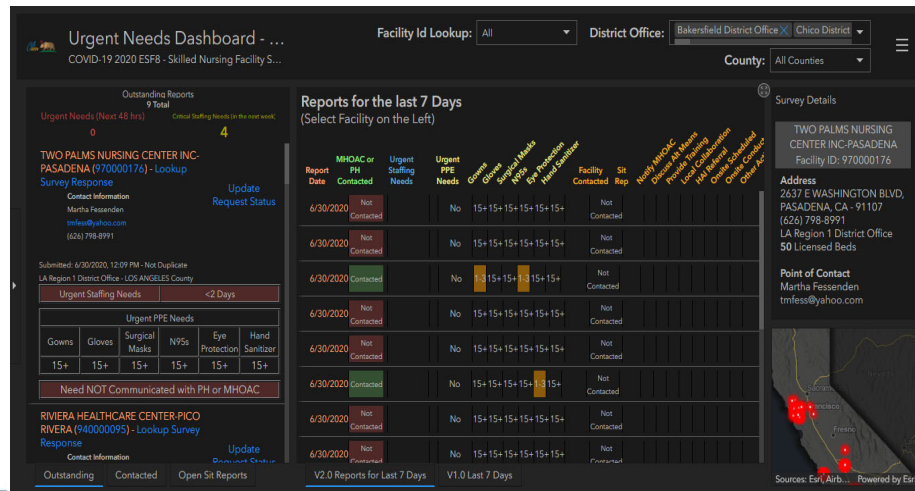
17

Quality and Safety Oversight



18

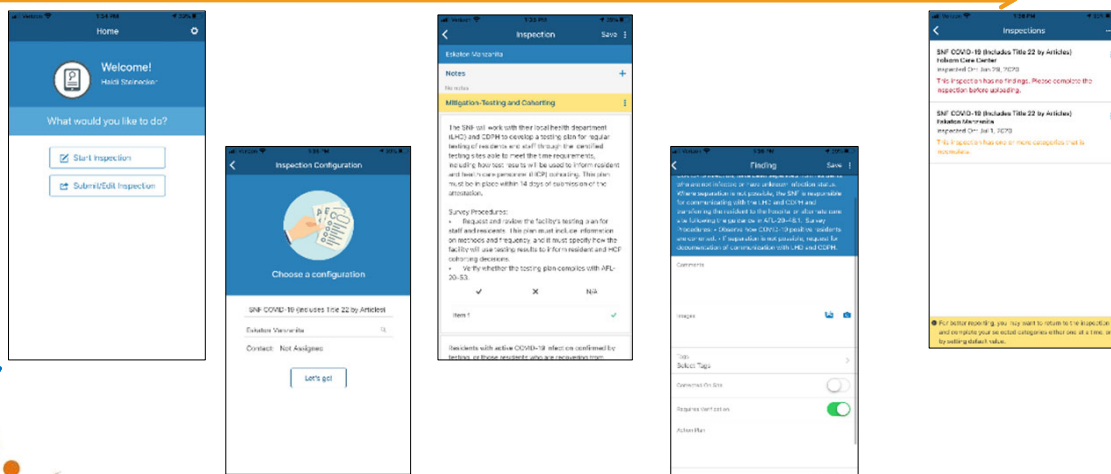
Urgent and High Needs Risk List



19

There's an App for That

<https://youtu.be/lvZ7VWpEczk>

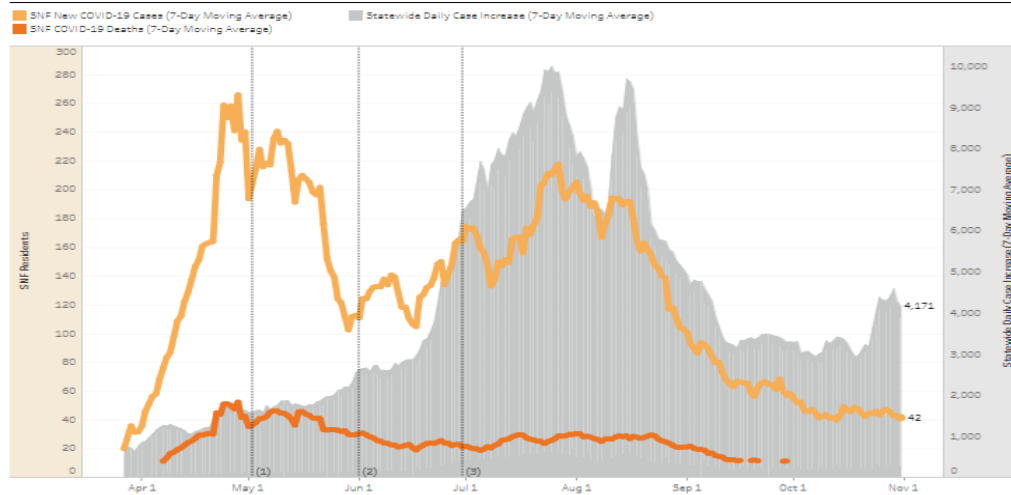


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Impact

SNF DASH - Statewide | SNF DASH - Current Hosp | Detail Table - ADA

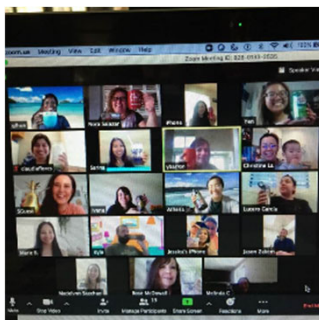
COVID-19 SKILLED NURSING FACILITIES TRENDS



th

21

Beyond COVID-19 19 Questions



Instead of band-aids to the health care oversight system, we are making sustainable high tech/high touch transformations in how we provide enforcement and education for continuous quality improvement.



California Department of Public Health

22




CDPH Performance Improvement Management Update

Risk and Safety Solutions Mobile Survey App:
COVID Mitigation Survey Deployment

Michelle Bell, MBA
Performance Improvement Manager

23



Phased Deployment

SNFs

- COVID Mitigation Surveys: Live in all DO's and LA County
- Complaint and FRI Investigations:
 - ✓ Target Deployment: Late January

GACHs

- Complaints & FRI's, State Surveys, and Federal IC Surveys
 - ✓ Target Deployment: 2021

All Other Facility Types

- Complaints & FRI's, State Surveys, and Federal IC Surveys
- Target Deployment: Late 2021

24

24

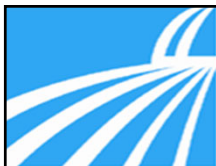


Key Features

- Paperless survey process for surveyors and facilities
 - ✓ Reduces time to task for surveyors
 - ✓ Allows CDPH to use robust analytics to monitor compliance trends in real time and over periods of time
- Single Sign on for Facilities
 - ✓ Facilities can view Statements of Deficiency, submit Plans of Correction, and attach Documentation within the app
 - ✓ Facilities can easily access all survey reports with action items and complete surveys as-needed
- Automatic POC submission deadline reminders

25

25



CDPH Demo

<https://hc.riskandsafety.com/>

26

26



Additional Resources



California Department Of
PublicHealth




Facility Administrator
Tutorial



www.cdph.ca.gov


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SOLUTIONS

27



CENTER FOR HEALTH CARE QUALITY (CHCQ) POLICY UPDATE

Chelsea Driscoll
Division Chief, Public Policy and Prevention
California Department of Public Health



**CALIFORNIA
HOSPITAL
ASSOCIATION**

28



Overview

- All Facilities Letters (AFLs)
- 2020 Legislation
- Regulations
- Centralized Program Flex

29

29



COVID-19 AFLs

- Since the beginning of the COVID-19 pandemic, CHCQ has issued over 80 AFLs sharing guidance and setting policy for California's health care facilities.
- Hosting a weekly all facilities call to assist with COVID-19 prevention and mitigation

30

30



COVID-19 AFLs – Hospitals

AFL 20-26.3: Suspension of Regulatory Enforcement of Hospital Requirements

AFL 20-31.2: GACH COVID-19 Daily Reporting

AFL 20-69: Survey Priorities during the COVID-19 Pandemic

31

31



COVID-19 AFLs – General Guidance

AFL 20-17: Guidance for Healthcare Facilities on Preparing for COVID-19

AFL 20-23: California COVID-19 Health Care System Mitigation Playbook

AFL 20-38.5: Visitor Limitations Guidance

32

32



COVID-19 AFLs – Infection Control

AFL 20-14: Environmental Infection Control for COVID-19

AFL 20-15.1: Infection Control Recommendations for Facilities with Suspect COVID-19 Patients

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33



COVID-19 AFLs – Personnel Protective Equipment (PPE)

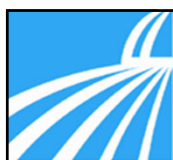
AFL 20-36.3: Guidance for Decontamination and Reuse of N95 Filtering Facepiece Respirators

AFL 20-39: COVID-19 Optimizing the Use of PPE

AFL 20-71: Recall Notice of Advoque Safeguard N95 Particulate Filtering Respirator

34

34



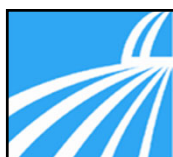
COVID-19 AFLs – Testing and Reporting

AFL 20-44.1: Expanding Access to Testing: Updated Interim Guidance on Prioritization for COVID-19 Laboratory Testing

AFL 20-75: COVID-19 Outbreak Investigation and Reporting Thresholds

35

35



COVID-19 AFLs – Staffing and Requests for Resources

AFL 20-13: 2019 Novel Coronavirus Interim Guidance for Risk Assessment and Health Management of Healthcare Personnel with Potential Exposure

AFL 20-46.2: Requests for Urgent Staffing Resources for COVID-19

AFL 20-79: Access to Salesforce for Resource Requests

36

36



Recent Non COVID-19 AFL

AFL 20-59: Public Safety Power Shutoff Power Outage Reporting

37

37



2020 Chaptered Legislation

AB 2037 (Wicks) Health Facilities: Notices

- Extends the timeframes for notifications a hospital must provide prior to closing a hospital, reducing or eliminating emergency services, or relocating or eliminating a supplemental service

38

38



2020 Chaptered Legislation (cont.)

SB 275 (Pan) - Health Care and Essential Workers: personal protective equipment

- Requires CDPH to develop a PPE stockpile and establish guidelines required PPE

39

39



Regulations Overview

- ... Stakeholder Engagement
- ... Review Plan
- ... Process Improvement

40

40



Current Regulatory Proposals

- ... **Adverse Events:** Enacts regulations to clarify statutory language related to reporting adverse events.
- ... **Medical Information Breach:** Establishes standards for assessing breaches of patient medical information and for administrative penalties related to such breaches.

41

41



Regulations in Development

- ... **Emergency Services / Specialized Services/Medical Imaging / Observation:** Updates requirements by incorporating current standards of care.
- ... **Infection Control / Physical Plant:** Updates physical plant requirements and enacts infection control regulations to incorporate current CDC guidelines.

42

42



Regulations in Development (cont.)

- ... **Administration / Records & Reporting / Medical Records / Small & Rural Hospitals / Medical Services:** Updates and clarifies requirements related to hospital licensure, reporting, medical records, and assists in preserving hospital services in underserved communities.
- ... **Nursing / Surgical / Anesthesia / Patient Rights / Cardiovascular Surgery / Cardiac Cath Lab:** Incorporates current standards of care in three basic hospital services and updates patient rights requirements.

43

43



Regulations in Development (cont.)

- ... **Pharmacy / Dietary / Clinical Lab:** Updates and clarifies requirements by incorporating current standards of care for three basic services.
- ... **Rehab Services / Outpatient Services / Supportive Services:** Incorporates current standards of care to services for inpatients and outpatients as part of hospital services.

44

44



Coming Soon – Centralized Program Flex

- CHCQ is transitioning the Program Flex Review Process to headquarters
- Improve consistency and efficiency of the review and approval process
- Introduce on online application process

45

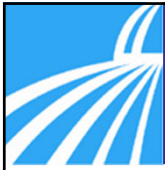
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Questions

Online Questions: Type your question in the Chat box, press enter

46



CDPH District Offices Breakouts

- **Los Angeles** (*County Served: Los Angeles*)
- **Orange** (*County Served: Orange*)
- **Riverside** (*County Served: Riverside*)
- **San Bernardino** (*Counties Served: Inyo, Mono, San Bernardino*)
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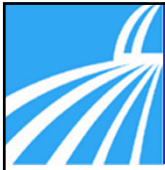


Break 10:15 – 10:30 a.m.

CDPH District Office Breakouts with
Hospital Members
10:30 – 11:15 a.m.



48



CDPH District Offices Breakout Instructions

- Select your appropriate district office and click **“Join”**
- If you do not know your district office or are unable to join a room, select the “raise hand” icon in the participant box and a staff member will assist you
- Breakouts will end at 11:15 a.m. where you will automatically be brought back to the main session room for the CDPH Wrap Up

49

49




CDPH Wrap Up

11:15 a.m. – 12:00 p.m.




50



Questions

Online Questions: Type your question
in the Chat box, press enter

51



Contact Information

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chelsea.driscoll@cdph.ca.gov

52

52



Thank You and Evaluation

Thank you for participating in today's webinar.
An online evaluation will be sent to you shortly.

For education questions, contact:
CHA Education at (916) 552-7637 or
education@calhospital.org

53