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Services Agency
**California Department of
Public Health**



GAVIN NEWSOM
Governor

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AFL 19-30

TO: All Facilities

SUBJECT: Public Safety Power Shutoff Power Outage Reporting

All Facilities Letter (AFL) Summary

- This AFL notifies facilities that California energy companies may proactively turn off electric power to any electric customer in California as a part of a Public Safety Power Shutoff (PSPS) event.
- Facilities should ensure their local energy company is provided with the most up-to-date contact information to receive outage alerts.
- PSPS events, when used, are regarded as an unusual occurrence. Facilities must report the unusual occurrence of a PSPS event to the California Department of Public Health (CDPH), Licensing and Certification (L&C) Program.
- Facilities must report PSPS power outages, generator and fuel status, any impact to patients, and any resource needs to the local L&C district office (DO), local public health officer, and Medical Health Operational Area Coordinator (MHAOC).

Background

In an effort to keep communities safe from wildfire and extreme weather events, your local energy company may need to turn off electric power if there are gusty winds and dry conditions creating a heightened fire risk. The power will remain out for as long as the weather conditions pose a potential fire risk. After a PSPS event, your energy company will inspect and repair power lines and equipment so that power can be safely restored.

Depending on the severity of the weather and other factors, power outages could last several hours or multiple days. It is important that your facility has an emergency plan in place.

Notifications of PSPS

CDPH strongly recommends facilities ensure their local energy company is provided with the most up-to-date contact information so they receive outage alerts. Please use the links and numbers below for instructions on how to update your contact information for your local energy company.

- Southern California Edison (SCE) or call 1-800-990-7788 or your assigned SCE Account Manager
- Pacific Gas and Electric Company or call 1-866-743-6589
- San Diego Gas and Electric or call 1-800-411-7343

Unusual Occurrence Reporting

CDPH considers any power outage related to a planned PSPS event as an unusual occurrence, reportable as required in Title 22 California Code of Regulations. Please report such occurrences according to the following guidelines:

If...	Then...
During normal business hours (Monday – Friday, 8:00 a.m. – 5:00 p.m.)	Contact the local L&C DO you customarily work with for your geographic location.
After-hours or if the local L&C DO is non-operational due to an emergency and/or disaster	For facilities outside Los Angeles County, contact the CDPH duty officer at 1-916-328-3605
	For facilities in Los Angeles County, contact the Los Angeles County Operator at 1-213-974-1234. Ask that they notify the on-call Health Facilities Inspector Division supervisor.

In addition to contacting the DO, please notify your local Medical Health Operational Area Coordination (MHOAC) per the local notification protocols. Refer to the MHOAC Program Contact Information (PDF) for a listing of coordinators.

What to Report

Facilities must have contingency plans in place to deal with the loss of power. Please report the following details:

- Power is out due to a PSPS
- Generator is functioning and the number of days/supply of fuel currently available, and/or plans for obtaining more fuel or evacuating if necessary
- Any impact on patients
- Any resource needs

Helpful links and Resources

- [AFL 17-06 – Reporting Emergency or Disaster-Related Occurrences](#)
- [California Energy Commission](#)
- [CPUC Fire Safety Rulemaking Background](#)
- [California Emergency Medical Services Authority MHOAC](#)
- [Southern California Edison](#)
- [Pacific Gas and Electric Company](#)
- [San Diego Gas & Electric](#)
- [The Power of Being Prepared](#)

If you have any questions about this AFL, please contact your respective L&C DO.

Sincerely,

Original signed by Heidi W. Steinecker

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Deputy Director

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